

Returning explanted pacemakers/defibrillators to Boston Scientific

Devices labeled with the following names can be sent to Boston Scientific Canada.

- 1) Guidant
- 2) Intermedics
- 3) Cardiac Pacemakers Inc (CPI)
- 4) Boston Scientific

Any device returned to Boston Scientific must be packaged in the biohazard bag which is enclosed in the Returns Product Kit Box. On the outer box (shipping box), please write the words “explanted device”. This ensures it goes to the proper department when Boston Scientific receives it.

The return address is: Boston Scientific Ltd.
6430 Vipond Drive
Mississauga, Ontario
Canada, L5T 1W8
1-800-227-3422
Purolator # 8345041

A Return Products Kit Box can be obtained by calling 1-800-227-3422 and asking them to contact your local Boston Scientific Sales Representative (for the city you are in), or by calling 1-888-857-1990 and asking to be connected to Canadian Customer Service (again, you should be able to have customer service contact your local Canadian Sales Representative)